



Summary of capabilities

Horsham, United Kingdom

Facility facts		Benefits to sponsors
Opened:	1997	<ul style="list-style-type: none"> Long-established reputable provider in defining best practices in the industry with ongoing investments in capacity, capabilities, and expertise Comprehensive service line supporting all aspects of clinical trial supply, including primary and secondary packaging, labeling, regulatory support, distribution, returns, and destruction Commercial secondary packaging including pen/ autoinjector assembly Collaborative and flexible approach to meet client needs, serving both new and emerging pharmaceutical companies, as well as a large pharma portfolio of customers across all phases and therapeutic areas Track record of excellence in managing high volumes of clinical supplies Full support for clinical studies in all phases of development Zero VAT/Duty under Goods for Testing for UK IMP clinical supplies (GFT subject to review); VAT suspended while in customs warehouse Zero VAT/Duty for non-UK IMP and clinical supplies upon import, while in customs warehouse and upon export
Audited:	MHRA, Home Office	
Licenses:	Manufacturer's/Importer's Licence (MIA) Manufacturer's Authorization—IMPs Manufacturer's 'specials' licence Wholesale Distribution License Controlled Drugs License (schedules 1 to 5)	
Contact info:	Langhurstwood Road, Horsham, West Sussex, RH12 4QD, United Kingdom Tel: + 44 140 321 2700	
Offerings <ul style="list-style-type: none"> A dedicated and flexible GMP-compliant facility offering comprehensive services, including autoinjector assembly, labeling, and kitting—all under one roof Experienced Qualified Persons (QPs) with comprehensive understanding of current legislation for all aspects of clinical trial management in Europe, the US, and ROW A center of excellence learning laboratory dedicated to offline training for operational employees, keeping them current with the latest SOP procedures and industry best practices Accredited with BS OHSAS 18001, ISO 14001, and ISO 45001:2018 Customs Warehouse offering zero VAT and zero duty payments Qualified Person (QP) cross agreements with Germany facilities to allow efficient trade flow 		

Horsham clinical storage and packaging capabilities

Capacity and services		
Storage conditions	Controlled ambient (15°C to 25°C)	62,900 sq. ft. (5,844 sq. m.)
	Refrigerated (2°C to 8°C)	506,554 cu. ft. (14,344 cu. m.)
	Frozen (-20°C)	25,525 cu. ft. (723 cu. m.)
	Ultra-frozen (-80°C)	131 cu. ft. (3.7 cu. m.)
	Cryogenic	392 cu. ft. (11.1 cu. m.)
	Controlled substance CRT (15°C to 25°C)	26,639 sq. ft. (2,475 sq. m.)
	Controlled substance CRT (2°C to 8°C)	256,985 cu. ft. (7,277 cu. m.)

Horsham clinical storage and packaging capabilities:

Capacity and services		
Engineering and facilities	Back-up power and redundant systems in warehouse and walk-in cold chain storage	Full-load standby diesel generators
	Environmental	ELPRO environmental monitoring system
	Security/access	Fenced and gated facilities with 24/7/365 security
		Employee access to secured areas via system-managed electronic badges
Primary packaging and manufacturing (8 production rooms)	Capabilities	Bottle filling, solid dosage forms (automated and manual)
		Automated blistering, cold- and thermo-form, single and multi-pack
	Controls/environments	Controlled ambient (15°C to 25°C)
		Low humidity
		Low-sodium light
Secondary packaging (20 production rooms)	Capabilities	Dedicated washroom
		Bottle/vial/card labeling/de-labeling
		Carding/walleting in-line and mobile
		Autoinjector/pen semi-automated and fully automated assembly and packaging
		Blinding of multiple components
	Controls/environments	Patient kit assembly
		12 controlled ambient (20°C to 25°C) rooms, 8 refrigerated (2°C to 8°C) rooms
		Frozen (-20°C), ultra-frozen (-80°C) and cryogenic packaging (Q3 2025)
		Light-sensitive packaging
		Bar code control (Production Assembly Scanning System — PASS) for identification, confirmation, and material reconciliation of clinical trial kits; serialization services for commercial product
Label services	Capabilities	Label proof design and approval including regulatory review of text
		Text translation (ATLAS™ software)
		Variable text
		Cold chain labeling
		Expiry date labeling/re-labeling
		Manual and semi-automated application
		Just-in-time and late-stage customization
	Types	Booklet labels
		Single-panel labels
Enhanced services	Clinical supply optimization services	Auxiliary and expiry update labels
	Clinical ancillary management	Comparator and placebo sourcing and management
Distribution	Pick and pack services with QP release	In-house CAD and 3D printing
	Domestic and international transportation management	Returns, storage, destruction
	Importer of record	Total transportation management services
		Customs warehouse

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For detailed capabilities and capacity information,
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